

Amazon Selling Support Services

A Presentation
For USA Amazon Sellers



Product Listing Support

- Product listing
- Content updates
- Pricing updates



Customer Service Support

- Responding to questions from consumers as received on the seller panel
- Responding to reviews placed by consumers
- Responding to emails received on your brand website
- Answering calls and handling Webchat
- Customised messages for reviews where allowed and within Amazon guidelines



Reporting and Analytics Support

- Transcribing Amazon reports into management reports
- Working with analytics tools to provide insights on marketing activities



Supply Chain Support

- Tracking various international marketplace inventories
- Co-ordinating with Supply chain teams to arrange for inventory to be replenished
- Co-ordinating with logistics and IOR partners
- Preparing FBA shipments
- Managing product returns



Contact Us

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